

Careers in Hospitality

SERVICE & ADVENTURE

Name: _____

Hour: _____

TEACHER'S KEY

What goes on behind the scenes at a restaurant, a hotel or a convention? You'll discover lots of challenges, lots of excitement and lots of interesting jobs. In fact, the whole area of Hospitality Management is one of the fastest growing career options. With the right education and enthusiasm, you could run a hotel department, set up conferences and events or manage a trendy restaurant. You could do those jobs just about anywhere in the world! A career in hospitality is for the job seeker who values service and adventure.

Review

Directions: After watching *Careers in Hospitality*, answer the following questions.

1. What are the three main areas of Hospitality Management?

Food and beverage management, hotel management and convention and event management.

2. What is the job of a food and beverage manager?

A food and beverage manager might be in charge of a department that works with some part of serving food to customers and guests in a restaurant, a hotel, a private club, a healthcare facility, theme park or cruise ship.

3. What do the star and diamond ratings mean for a hotel?

The star and diamond designations rate a hotel from one to five based on their facilities and service.

4. What is the top job at a hotel?

General Manager.

5. What are the main responsibilities of a conference and meeting planner?

To plan an event, take care of details during the event and handle the after meeting tasks.

6. What are some of the specific tasks an event planner handles?

The budget, the meeting site, food, schedule, presentations, contracts and public relations.

7. Name some characteristics most hospitality professionals have in common.

They like people, they pay attention to detail, they are flexible and they work hard.

8. What is the difference between a two-year and a four-year hospitality degree?

A two-year degree focuses on the basics of culinary arts and lodging operations. The student earns certification or an Associates Degree. A four-year Bachelor of Arts in Hospitality Management builds on the basic skills then prepares the student for management jobs through business and leadership courses.

9. Why is Hospitality Management a good career for people who like to travel?

Because there are good jobs available in almost any location.

10. How can you find out more about a career in Hospitality Management?

Research hospitality jobs and education options. Talk to people who have jobs in restaurants, hotels and convention centers. Take a part-time job in a restaurant or hotel.



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Activities

Check Out Educational Options

Go online and find out what colleges in your area or state offer certification, an associates degree or bachelor of arts degree in Hospitality. What courses are available? Would you like to consider a Hospitality career?

Resources

Learning ZoneXpress

Videos/DVDs

Confessions of an Event Planner

Books

Hospitality Operations, Careers in the World's Greatest Industry by Jack Ninemeier and Jack Perdue

Ferguson's Careers in Focus, Travel & Hospitality

Careers in Travel, Tourism & Hospitality by Marjorie Eberts, Linda Brothers and Ann Gisler

Associations

Hospitality Sales and Marketing Association International

American Culinary Federation

National Restaurant Association

American Hotel and Lodging Association

Websites

Check out www.careerclusters.org to learn about classes to prepare for a career in this field.



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